

## About the Service

The Shared Ride program gives Indiana County Senior Citizens, 65 and older, independence and accessibility.

The Shared Ride Program is only required to be a curb-to-curb service, however, IndiGO believes in assisting all clients door-to-door. IndiGO is never permitted to enter any private home, but the operator will wait at the door for the clients. IndiGO will assist all clients into the main waiting areas at medical facilities. For return trips, IndiGO will come into the main waiting area to eliminate having to wait outside.

The cost of the program is mileage based. Clients of Aging Services may be eligible for additional assistance.

### 64 and Under

If you are between the ages of 18 and 64, you may qualify for either the PWD or ADA program. Call our office to see if you are eligible. (724) 465-2140.

### Free Public Transit for Seniors

Senior Citizens, 65 and older, ride free on local Fixed Route services with a free Transit ID Card. Seniors will receive their ID Card when signing up for the Shared Ride program.

## INDIANA COUNTY TRANSIT AUTHORITY

1657 Saltsburg Avenue  
P.O. Box 869  
Indiana, PA 15701

(724) 465-2140  
1-800-442-6928

Main Office open 8 AM until 4 PM  
Monday through Friday

Our Customer Service Center is  
located in the Indiana Mall  
(across from the DMV)  
Office open from 8 AM until 5 PM  
Monday through Friday

Please visit our website for Fixed  
Route schedules.

[www.indigobus.com](http://www.indigobus.com)

### Holiday Closings

*IndiGO will not operate on the  
following holidays:*

*New Years Day*

*Memorial Day*

*Independence Day*

*Labor Day*

*Thanksgiving Day*

*Christmas Day*

## SHARED RIDE PROGRAM

*“GIVING SENIORS INDEPENDENCE  
AND ACCESSIBILITY”*

Hours of Shared Ride Operation

*Monday through Friday  
7 AM through 5 PM*

All Appointments and returns must be  
scheduled within these service hours.

Effective January 1, 2020

**ALL INDIGO VEHICLES ARE  
HANDICAP ACCESSIBLE**



Call today for more information!  
**(724) 465-2140**

# SHARED RIDE PROGRAM

## How it Works

IndiGO can transport you to medical appointments, in Indiana County, Punxsutawney, and Pittsburgh.

We provide transportation for more than just medical appointments! We can also take you to the grocery store, beauty & barber shop, and bank in Indiana County between 8 AM and 5 PM, Monday through Friday.

Clients are able to call to reserve their ride between the hours of 8 AM and 4 PM, Monday through Friday. Please call (724) 465-2140 to schedule.

We ask that you call at least two weeks in advance to reserve your ride. Reservations must be called in no later than 2:00 PM, one business day prior to the appointment; We may not be able to accommodate your request due to scheduling.

If you require an escort, you may schedule to have one accompany you to your appointments at no charge.

On the day of your appointment, an operator will pick you up and when you are finished, an operator will arrive within 30 minutes of your scheduled return time.

Cancellations can be taken one hour before pick-up. No other rider can take your place without scheduling.

## Medical Trips

Transportation to medical appointments in Indiana County and Punxsutawney are available Monday through Friday.

Transportation to Pittsburgh is only available on Thursdays. We require that two fare paying clients go to constitute the trip to the Pittsburgh area.

## Hours of Operation

Appointments must be scheduled between 7 AM and the last pick up time of 5 PM.

- Punxsutawney appointments must be scheduled between 7 AM and the last pick up time of 5 PM.
- Pittsburgh appointments must be scheduled between 7AM and the last pick up time of 5 PM.

## Accessible Access & Assistance

Passengers using mobility aid devices such as wheelchairs, scooters, walkers, etc. must have an accessible path from the door of their residence to the door of the vehicle when parked in the driveway. Wheelchair ramps must be clear of snow and other debris, and driveways must be plowed and/or salted to prevent ice.

Drivers are not authorized to lift a manual wheelchair or to push a wheelchair through snow or yards. Under no circumstances will a driver push or lift an electric scooter.

## How to Apply

You can apply for the Shared Ride Program by stopping at the IndiGO Customer Service Center in the Indiana Mall. Please bring an acceptable proof of age document. The following would be acceptable:

- *Armed Forces Discharge/Separation Papers*
- *Baptismal Certificate*
- *Birth Certificate*
- *PACE Identification Card*
- *Passport/Naturalization Papers*
- *Pennsylvania Identification Card*
- *State License*
- *U.S. Social Security Administration statement of age*
- *Resident Alien Card*

After the application is complete, Senior Citizens will receive their ID Card.

