



## Reasonable Modification Policy Statement

IndiGO will make reasonable modifications to policies and practices to ensure program accessibility subject to several government exceptions.

Please submit a request for a reasonable modification regarding accessibility or contact the IndiGO Operations department

By mail at RM Coordinator PO BOX 869 Indiana PA 15701

Or by telephone at 724-465-2140

Please note IndiGO may deny any requested modification if:

- (1) The modification will fundamentally alter the nature of service, program, or activity;
- (2) The modification will result in a direct threat to the health and safety of others;
- (3) The individual is able to use the service, program or activity for its intended purpose without the requested modification.
- (4) The modification will result in undue financial or administrative burden on IndiGO