



# Indiana County Transit Authority

## Grocery Carry-On-Policy

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- A rider may carry on only as many bags as they (the rider) can carry on and off the bus in one trip by themselves. Drivers will not assist in carrying groceries on or off the vehicle.
  - The lift or ramps will not be used to place groceries on or off the bus, whether being carried on the vehicle by the rider or in a shopping cart, unless it is requested by the rider.
  - Any groceries or shopping carts must not block the aisle and must be secured by the rider so as not to present a safety hazard to the other riders.
  - Carts must be completely out of the aisle and secured by the passenger. If this is not possible, the driver may refuse to transport the passenger.
  - If the bus is full, the passenger must use only one seating area to secure the cart and groceries.
  - Under no circumstances will the groceries and the cart be stored in the wheel well or door step area.
  - The cart and groceries may be stored in the wheelchair area if secured by the passenger. If the wheelchair area is needed for a wheelchair rider, the passenger with the groceries and the cart must move to another seating area.
  - A wheelchair rider is limited to the number of bags and other groceries that can safely be attached to their wheelchair for stability of the chair and safety in allowing the driver to correctly tie down the wheelchair. If the wheelchair rider exceeds this limit, in the judgment of the driver, the wheelchair rider will be told that if this occurs again, service may be denied.
  - If the groceries or shopping cart cannot be accommodated under these guidelines due to the size of the cart and/or the groceries blocking or narrowing the aisle, the driver may deny the passenger a ride.
  - No groceries are to be left unattended at any time on the bus by the passenger.